



High Tech Hack Technical Consulting Services, Inc.™
Practical Technical Solutions for Your Small-to-Medium Sized Business
<http://www.hightechhack.com>

Solid Foundation

- I. Over a decade of professional I.T. experience.
- II. Competitive and cost-effective pricing.
- III. Designed specifically for the small-to-medium sized business.

Innovative Vision

- ✓ We are an honest company; we want you to enjoy the most cost-effective solution available.
- ✓ We are not retailers and we do not accept compensation for commercial endorsements. Purchasing recommendations are based on:
 - our honest opinion of the product.
 - finding the best possible fit for your company's unique requirements.
- ✓ We plan around your schedule, and are willing to work outside of normal business hours.
- ✓ We're flexible. Our concern is with what works best for you.
- ✓ We're professionals, but we're also easy-going. We're not your usual geeks.
- ✓ We have an intrinsic understanding of technology. Even if we've never worked with it before, we'll figure it out.
- ✓ We're to-the-point. While we're always happy to go over the details, we excel at laying out your options to let you quickly make a decision and get back to business.
- ✓ We invent novel solutions to difficult problems. When the standard way of doing things isn't going to work for you, we aren't afraid to get our hands dirty and piece together a hack that will get you back on track. It's our specialty.

Our Most Popular Services

- Hardware and software support for Windows™ and Macintosh™ servers, desktops, laptops, and peripherals.
 - General maintenance of hardware and software; training on best practices to help keep your machines running at peak performance.
 - Removing crippling spyware and virus infestations from your network.
 - Reinstalling and updating system software and applications, whilst preserving existing data.
 - Installing and configuring servers for a wide variety of services and applications.
 - Building a "clone master" and replicating a standard installation across your network.

- Network installations: wired, wireless -- secure.
 - Installing a professional high-speed network; we'll get rid of the "rat's nest" and wire your office properly.
 - Isolating delays and optimizing your network for maximum throughput.
 - Installing and configuring a firewall to protect your network and data.
 - Installing and configuring a spam filter to reduce unwanted email traffic.
 - Installing and configuring wireless access points; optimizing placement to get the best possible coverage with your equipment.
 - Implementing solutions to give you remote access to your network and data.
 - Installing Voice-over-IP and traditional phone systems.

- Implementing server-based solutions for your shared data: secured client or financial databases, calendars, contacts, and more.
- Designing and implementing backup and disaster-recovery solutions for servers and workstations.
- Building your online presence. We'll help you register your domain, configure your server, and code a small website.
- Training for best practices in computer and network security (without compromising your productivity).
- Training on a wide variety of business applications.
- Stand-in technical support during staff vacations, employment gaps, or off-hours; aiding existing technical personnel for large projects. Regular, on-going support may qualify for bulk-rate discounting.
- Reduced pricing for services offered through our remote screen-sharing utilities.

Our Prices

- On-Site: \$60/hour (billed in 15-minute increments, 60-minute minimum charge).
- Remote: \$45/hour (billed in 15-minute increments, 15-minute minimum charge).
- Bulk: Regular, on-going support may qualify for bulk-rate discounting. *Contact your account manager for details.*

Contact Us

info@hightechhack.com

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Thank you for taking the time to review our company's offerings. I hope that you have found this information useful and that you will consider making us a part of your I.T. solution. If you have any questions about our services, or if you just want to get a feel for how we do business, please don't hesitate to give me a call. I'll be happy to schedule an appointment with you to go over your needs, and let you know where I think we might fit in your I.T. solution.



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